

[MONTH] [DATE], 2021

The Honorable Kevin Mullin
California State Assembly
State Capitol
P.O. Box 942849
Sacramento, CA 94249

Dear Assembly Member Mullin:

The [ENTER YOUR ORGANIZATION HERE] is pleased to support AB 435 (Mullin) which will require hearing aid dispensers and dispensing audiologists to provide the purchaser of a hearing aid with a written notice if the hearing aid being purchased uses proprietary or locked programming software.

[Provide a brief paragraph about your organization: who you serve, number of members, and key mission or goals of your organization.]

Consumers can be harmed when they unknowingly purchase locked hearing aids. This can result in consumers being unable to obtain servicing or reprogramming of the hearing aid unless they return to the same office or company in which the hearing aid was purchased. Having hearing aids that cannot be easily serviced or reprogrammed puts additional burdens on consumers with limited means and can result in consumers having to purchase new hearing aids or having to live without full function of the hearing aid they already purchased. This bill will ensure that the consumer is notified prior to the purchase of a locked hearing aid of these limitations so they are better informed about this important issue.

Respectfully,

Board Chair, Executive Officer, or other relevant party