# Welcome to Navigating the Legislative Process: How to Make Your Voice Heard





#### Introductions

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# Legislative Engagement

Part 1 Overview of the Legislative Process

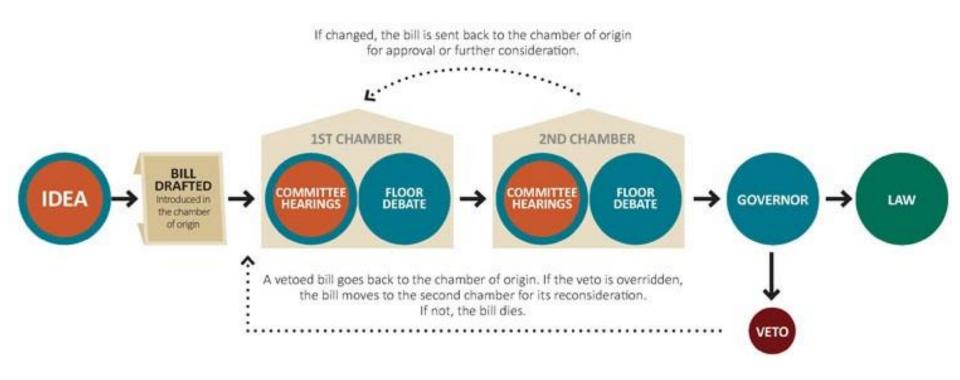
Part 2 How to Get Involved

Part 3 Discussion of AB 435 (Mullin)





#### Overview of the Legislative Process



#### How to Get Involved

- Submit a letter of support
- Attend a Committee hearing
- Provide Committee testimony
- Contact your legislators

### **Submit Letter of Support**

Send a letter of support to:

The Honorable Kevin Mullin

California State Assembly

State Capitol

P.O. Box 942849

Sacramento, CA 94249

#### **Attend a Committee Hearing**

- This bill will be heard in Assembly
   Business and Professions Committee
   https://abp.assembly.ca.gov in March or April
- This bill will be heard in Senate Business, Professions and Economic Development Committee <a href="https://sbp.senate.ca.gov">https://sbp.senate.ca.gov</a> in June or July

## **Provide Committee Testimony**

- Visit <u>www.assembly.ca.gov/todaysevents</u> or <u>www.senate.ca.gov/calendar</u> for information how to watch the Committee hearing
- See the Legislature Public Comment
   System document provided for instructions
   on how to comment using the telephone
   system

#### **Contact Your Legislators**

- Visit <a href="http://findyourrep.legislature.ca.gov">http://findyourrep.legislature.ca.gov</a>
   and use your address to find your
   Assembly Member and Senator
- Navigate to the website for your Assembly Member or Senator
- Their website will include information on various ways to contact them

#### Discussion of AB 435 (Mullin)

AB 435 (Mullin) will require hearing aid dispensers and dispensing audiologists to provide consumers with a written notice if the hearing aid being purchased uses proprietary or locked programming software.

 AB 435 does not prohibit the use of proprietary or locked hearing aid software.

## Why is this Legislation Important?

- Current hearing aids are digital and require programming via specific software platforms to optimize the acoustical fit for each individual patient.
- Some hearing aid brands such as Audibel,
  Miracle-Ear, Beltone, NuEar, and Costco use
  proprietary or locked programming software
  that is only available to dispensing outlets and
  businesses that sell those brands.

## Why is this Legislation Important?

- As the consumer's go into different settings or the user's hearing capabilities change, the hearing aids settings will need to be programmed or adjusted for optimal use.
- If the consumer cannot return to the specific retail chain where the locked hearing aid was purchased, they may need to purchase a new hearing aid or have to live without full function of the hearing aid.

## Why is this Legislation Important?

Consumers can be harmed when they unknowingly purchase hearing aids that cannot be serviced or programmed in a wide geographic location.

## How will this legislation help?

 The consumer will be provided a written notification in 12-point font prior to the sale if the hearing aid has proprietary or locked programming software.

 The written notice must be signed by the consumer prior to the sale

## How Can YOU Help?

- Encourage the Hearing Loss Association of America, California State Association to adopt a support position on this bill
- Participate in Committee hearings and voice your support for this bill
- Contact your legislators to share your support for this important consumer protection measure





## Questions?



